Program Outcomes Assessment Follow-Up 2023-2024 Program Outcome (PO) Year End Reporting Form

In response to SACSCOC 8.2, "The institution identifies expected outcomes, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results ..."

Name of Program: Agribusiness Technology

Outcome #1: Enrollment (unduplicated)

Action Items from 2022-23 Program Outcome Year-End Report:

Item #	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Use social media to highlight student (both current and former) and advertise events and exciting news happening in the program. (Assessed by: Current and former Agribusiness program students will be	This has not been successful. It is difficult to get students and graduates to give me career status updates and I sometimes forget to take pictures when I am out on lab sites doing work that could be seen through social media.
	contacted and interviewed monthly for social media posts.)	

Baseline: 34 # (Average of total enrollment for the last three years – 2018-19; 2019-20; 2020-21)

Standard: 36 # **Target:** 38 #

Program Enrollment

Program Enrollment (unduplicated)				
Academic Year (Fall, Spring, Summer)	Enrollment			
2020-2021	40			
2021-2022	35			
2022-2023	24			

All Levels

Enrollment by Ethnicity, Gender, and Age

Ethnicity & Gender Table

	2020-2021		2021-2022		2022-2023	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female	10	25.0%	6	17.1%	5	20.8%
Hawaiian/Other Pacific Islander,						
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	2	5.0%	1	2.9%	2	8.3%
Two or More Races, Female	0	0.0%	0	0.0%	0	0.0%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	12	30.0%	7	20.0%	7	29.2%
African American, Male	0	0.0%	1	2.9%	0	0.0%
American Indian/Alaskan Native,						
Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	0	0.0%	0	0.0%	0	0.0%
Caucasian, Male	27	67.5%	26	74.3%	17	70.8%
Hawaiian/Other Pacific Islander,						
Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Male	0	0.0%	0	0.0%	0	0.0%
Unknown, Male	1	2.5%	1	2.9%	0	0.0%
Male Total	28	70.0%	28	80.0%	17	70.8%
Total	40	100.0%	35	100.0%	24	100.0%

Ethnicity & Age Range Table

	2020-20			-2022		-2023
Ethnicity & Age Range	N	%	N	%	N	%
African American, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,	0	0.00/	_	0.00/	0	0.0%
Under the age of 18	0	0.0%	0	0.0%		
Asian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Caucasian, Under the age of 18 Hawaiian/Other Pacific Islander,	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Hispanic/Latino, Under the age of	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Under the age	0	0.0%	0	0.0%	0	0.0%
of 18	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	0	0.0%	0	0.0%	0	0.0%
African American, 18-24 American Indian/Alaskan Native,	0	0.0%	0	0.0%	0	0.0%
18-24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24	0	0.0%	0	0.0%	0	0.0%
Caucasian, 18-24	34	85.0%	26	74.3%	18	75.0%
Hawaiian/Other Pacific Islander, 18- 24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	2	5.0%	1	2.9%	1	4.2%
Two or More Races, 18-24	0	0.0%	0	0.0%	0	0.0%
Unknown, 18-24	1	2.5%	1	2.9%	0	0.0%
18-24 Total	37	92.5%	28	80.0%	19	79.2%
African American, 25-44 American Indian/Alaskan Native,	0	0.0%	1	2.9%	0	0.0%
25-44	0	0.0%	0	0.0%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44 Hawaiian/Other Pacific Islander, 25-	3	7.5%	6	17.1%	4	16.7%
44	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	0	0.0%	0	0.0%	1	4.2%
Two or More Races, 25-44	0	0.0%	0	0.0%	0	0.0%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	3	7.5%	7	20.0%	5	20.8%
African American, 45-64 American Indian/Alaskan Native,	0	0.0%	0	0.0%	0	0.0%
45-64	0	0.0%	0	0.0%	0	0.0%
Asian, 45-64	0	0.0%	0	0.0%	0	0.0%
Caucasian, 45-64	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 45-	•	0.00/	_	0.00/		0.00/
64	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64 45-64 Total	0	0.0%	0	0.0%	0	0.0%
African American, 65+	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+ Hawaiian/Other Pacific Islander,	0	0.0%	0	0.0%	0	0.0%
65+	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	0	0.0%
Total	40	100.0%	35	100.0%	24	100.0%

Provide narrative for analysis of program enrollment. (Is enrollment increasing or decreasing? What are possible reasons for increase/decrease? Describe any action plans to improve or increase program enrollment.)

Enrollment has decreased from 2021-22 to 2022-23. One possible reason is that there are so many jobs available in the field that some employers are lowering their educational expectations for those who are willing to work entry level jobs. Here is where I tell potential students about the dangers of this. Employees that graduate with an associate degree or higher will be promoted where those who do not have the education will remain performing manual labor at these places of business. Employers from our advisory committee have confirmed this warning. There also seems to be an increasing number of students who are attending a university right out of high school.

2024-2025 Action Items:

Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
	to increase enrollment in your program?)	results of action items?)
1	Work with employers and the department of labor to provide students/apprentices that will be mutually beneficial for everyone involved.	We will track the number of students who are aligned with employers through apprenticeships and workbased learning.
2	Work with NC A&T State, NC State and University of Mt. Olive to streamline articulation agreements.	We will track the number of students who leave here and attend a university.

Outcome #2: Retention

Action Items from 2022-23 Program Outcome Year-End Report:

Item#	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Active advising of students. (Assessed by:	This is effective. Students are contacted as soon as
	Students will be contacted via email or text	attendance or grade issues are evident. Students are
	when they reach a critical number of	also contacted during enrollment periods and I am
	absences (total or consecutive) as well as	flexible in the way that I advise.
	when they become at risk of failing a	
	course. Students will also be contacted	
	when priority registration periods open	
	and will be advised and registered when	
	contacted.)	

Baseline: 66.7 % (*Average of last three years – 2018-19; 2019-20; 2020-21; program retention*)

 Standard:
 68 %

 Target:
 70 %

Fall to Fall	Retention Rate
Fall 2020 to Fall 2021	71.9%
Fall 2021 to Fall 2022	68.0%
Fall 2022 to Fall 2023	90.0%

All Levels

Retention by Ethnicity, Gender, and Age

Ethnicity & Gender Table

			Fall 202	1 to Fall	Fall 202	2 to Fall
	Fall 2020 to F	all 2021	20	22	20	23
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female	3	13.6%	4	19.0%	4	22.2%
Hawaiian/Other Pacific Islander,						
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	1	4.5%	0	0.0%	1	5.6%
Two or More Races, Female	0	0.0%	0	0.0%	0	0.0%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	4	18.2%	4	19.0%	5	27.8%
African American, Male	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	0	0.0%	0	0.0%	0	0.0%
Caucasian, Male	18	81.8%	16	76.2%	13	72.2%
Hawaiian/Other Pacific Islander,						
Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Male	0	0.0%	0	0.0%	0	0.0%
Unknown, Male	0	0.0%	1	4.8%	0	0.0%
Male Total	18	81.8%	17	81.0%	13	72.2%
Total	22	100.0%	21	100.0%	18	100.0%

Ethnicity & Age Range Table

			Fall 202	1 to Fall	Fall 202	2 to Fall
	Fall 2020 to Fall 2021		_)22	2023	
Ethnicity & Age Range	N	%	N	%	N	%
African American, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Asian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Caucasian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,						
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Under the	0	0.076	U	0.076	0	0.076
age of 18	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	0	0.0%	0	0.0%	0	0.0%
African American, 18-24	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native, 18-24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24	0	0.0%	0	0.0%	0	0.0%
Caucasian, 18-24	20	87.0%	17	81.0%	15	83.3%
Hawaiian/Other Pacific Islander,						
18-24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	1	4.3%	0	0.0%	0	0.0%
Two or More Races, 18-24	0	0.0%	0	0.0%	0	0.0%
Unknown, 18-24 18-24 Total	1 22	4.3% 95.7%	18	4.8%	0 15	0.0%
African American, 25-44	0	0.0%	0	85.7% 0.0%	0	83.3% 0.0%
American Indian/Alaskan Native,		0.070	0	0.070		0.070
25-44	0	0.0%	0	0.0%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44	1	4.3%	3	14.3%	2	11.1%
Hawaiian/Other Pacific Islander, 25-44	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	0	0.0%	0	0.0%	1	5.6%
Two or More Races, 25-44	0	0.0%	0	0.0%	0	0.0%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	1	4.3%	3	14.3%	3	16.7%
African American, 45-64	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native, 45-64		0.00/		0.00/		0.00/
Asian, 45-64	0	0.0%	0 0	0.0% 0.0%	0	0.0% 0.0%
Caucasian, 45-64	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,		0.070	Ŭ	0.070	Ŭ	0.070
45-64	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total African American, 65+		0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,	0	0.0%	0	0.0%	0	0.0%
65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,		0.00/		0.00/		0.00/
65+ Hispanic/Latino, 65+	0	0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total		0.0%	0	0.0%	0	0.0%
Total	23	100.0%	21	100.0%	18	100.0%

Provide narrative for analysis of program retention data. (Based on the data, provide a narrative of your analysis of retention. Indicate factors that may have affected your retention. State any changes you plan to make to improve retention.)

Retention has increased to 90% which is well above the target. Active advising works well because they know they have someone who cares about, not only their educational journey, but also what is going on at home.

2024-2025 Action Items:

Itom	Action Home /W/bat actions can be taken	Assessment of Action Items ///our will you assess the
Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
	to increase program retention?)	results of action items?)
1	Active advising of students.	Students will be contacted by email and text message
		when they reach a danger zone, academically or
		attendance. Students will also be contacted when
		registration is open and will be advised based on their
		life situations.

Outcome #3: Completers (unduplicated by highest level of attainment)

Action Items from 2022-23 Program Outcome Year-End Report:

Item #	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Active advising. (Assessed by: Students will be advised when they are nearing completion of a certificate and/or the AAS degree. Each student's plan is completed on paper to give them a visual of their progression. Self-service is also helpful, and plans will begin to be built within each new student's digital file.)	Students are contacted around midterm to discuss their upcoming registration or potential graduation. An evaluation is ran through Colleague to ensure all requirements are met or at least planned.

Baseline: 8 # (Average of total completers for the last three years – 2019-20; 2020-21; 2021-22)

Standard: 9 #
Target: 10 #

Number of Completers (unduplicated) – Graduation Year – Summer, Fall, Spring					
Graduation Year	Total Completers				
2021-2022	9				
2022-2023	10				
2023-2024	10				

All Levels

Completers by Ethnicity, Gender, and Age

Ethnicity & Gender Table

	2021-2022		2022-2023		2023-2024	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female	1	11.1%	2	20.0%	2	20.0%
Hawaiian/Other Pacific Islander,						
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	0	0.0%	1	10.0%	1	10.0%
Two or More Races, Female	0	0.0%	0	0.0%	0	0.0%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	1	11.1%	3	30.0%	3	30.0%
African American, Male	0	0.0%	0	0.0%	1	10.0%
American Indian/Alaskan Native, Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	0	0.0%	0	0.0%	0	0.0%
Caucasian, Male	8	88.9%	6	60.0%	6	60.0%
Hawaiian/Other Pacific Islander, Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Male	0	0.0%	0	0.0%	0	0.0%
Unknown, Male	0	0.0%	1	10.0%	0	0.0%
Male Total	8	88.9%	7	70.0%	7	70.0%
Total	9	100.0%	10	100.0%	10	100.0%

Ethnicity & Age Range Table

	2021	-2022	2022-	-2023	2023	-2024
Ethnicity & Age Range Table	N	%	N	%	N	%
African American, Under the age of						
18	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,	0	0.00/	_	0.00/	0	0.0%
Under the age of 18	0	0.0%	0	0.0% 0.0%	0	0.0%
Asian, Under the age of 18	0		0		0	
Caucasian, Under the age of 18 Hawaiian/Other Pacific Islander.	0	0.0%	0	0.0%	0	0.0%
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Under the age of			_		_	
18	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	0	0.0%	0	0.0%	0	0.0%
African American, 18-24 American Indian/Alaskan Native, 18-	0	0.0%	0	0.0%	1	10.0%
24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24	0	0.0%	0	0.0%	0	0.0%
Caucasian, 18-24	8	88.9%	8	80.0%	7	70.0%
Hawaiian/Other Pacific Islander, 18-	O	00.370		00.070	,	70.070
24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	0	0.0%	1	10.0%	0	0.0%
Two or More Races, 18-24	0	0.0%	0	0.0%	0	0.0%
Unknown, 18-24	0	0.0%	1	10.0%	0	0.0%
18-24 Total	8	88.9%	10	100.0%	8	80.0%
African American, 25-44	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native, 25-						
44	0	0.0%	0	0.0%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44	0	0.0%	0	0.0%	1	10.0%
Hawaiian/Other Pacific Islander, 25-	•	0.00/		0.00/		0.00/
44	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	0	0.0%	0	0.0%	1	10.0%
Two or More Races, 25-44	0	0.0%	0	0.0%	0	0.0%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	0	0.0%	0	0.0%	2	20.0%
African American, 45-64 American Indian/Alaskan Native, 45-	0	0.0%	0	0.0%	0	0.0%
64	0	0.0%	0	0.0%	0	0.0%
Asian, 45-64	0	0.0%	0	0.0%	0	0.0%
Caucasian, 45-64	1	11.1%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 45-	•			0.070	· ·	0.070
64	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total	1	11.1%	0	0.0%	0	0.0%
African American, 65+	0	0.0%	0	0.0%	0	0.0%
[1				
American Indian/Alaskan Native, 65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 65+	0	0.00/	0	0.00/	0	0.00/
	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total		0.0%	0	0.0%	0	0.0%
Total	9	100.0%	10	100.0%	10	100.0%

Provide narrative for analysis of completers. (Based on the data, provide a narrative of your analysis of completions. Indicate factors that may have affected your completions. How might you increase the number of completers in your program?)

Students are checked each semester to determine if they are on track to graduate or transfer. Effective communication with students is key to ensure that they complete the graduation application. This is helpful because they know that they can see the end of this part of their educational journey.

2024-2025 Action Items:

Item	Action Items (What actions can be taken to increase student completion in your program?)	Assessment of Action Items (How will you assess the results of action items?)
1	Active Advising	Students will be advised when they are about to graduate with a certificate or AAS. Each student's plan is communicated with the student so that the advisor and student understand pace and expectations.

Approvals

- 1. Using DocuSign (electronic signature), the Office of Institutional Effectiveness (IE) will review and approve the Program/Service Outcome Assessment when completed by the responsible program/service personnel.
- 2. Using DocuSign (electronic signature), appropriate Department Chair, Division Dean, Director, and/or AVP is asked to read and approve the Program/Service Outcome Assessment.

IE Acceptance / Date:	Dorothy Moore	11/15/2024	
Department Chair, Dea	n, Director, and/or AVP / Date: _	Dr. Ernie White	11/18/2024