# Program Outcomes Assessment Follow-Up 2022-2023 Program Outcome (PO) Year End Reporting Form

In response to SACSCOC 8.2, "The institution identifies expected outcomes, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results ..."

Name of Program: Software Development

Outcome #1: Enrollment (unduplicated)

## **Action Items from Program Review:**

Item #	Action Items: (Action item identified in the	<b>Results / Use of Results:</b> (Provide results of the action
	2021-22 program review.)	item identified. Was the action item successful? If not,
		did you want to continue this action item going
		forward? If so, please include this action item in the
		2023-2025 action items table below.)
1	Focused recruiting efforts targeting	While this action item is still in progress, there is an
	females and minorities. (Assessed by:	upward trend in increased female enrollment within
	Coordinate internal recruiting efforts	the program.
	through social media, marketing materials	
	and recruitment opportunities.)	

**Baseline:** 54 # (Average of total enrollment for the last three years – 2018-19; 2019-20; 2020-21)

Standard: 56 # Target: 58 #

#### **Program Enrollment**

Program Enrollment (unduplicated)				
Academic Year (Fall, Spring, Summer)	Enrollment			
2019-2020	44			
2020-2021	46			
2021-2022	49			

All Levels

# **Enrollment by Ethnicity, Gender, and Age**

	2019-2020		2020-2021		2021-2022	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female American Indian/Alaskan Native,	3	6.8%	2	4.3%	2	4.1%
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female Hawaiian/Other Pacific Islander,	3	6.8%	4	8.7%	4	8.2%
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	3	6.8%	3	6.5%	5	10.2%
Two or More Races, Female	0	0.0%	2	4.3%	2	4.1%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	9	20.5%	11	23.9%	13	26.5%
African American, Male American Indian/Alaskan Native,	7	15.9%	10	21.7%	13	26.5%
Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	1	2.3%	2	4.3%	1	2.0%
Caucasian, Male Hawaiian/Other Pacific Islander,	20	45.5%	15	32.6%	12	24.5%
Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	5	11.4%	5	10.9%	8	16.3%
Two or More Races, Male	2	4.5%	3	6.5%	2	4.1%
Unknown, Male	0	0.0%	0	0.0%	0	0.0%
Male Total	35	79.5%	35	76.1%	36	73.5%
Total	44	100.0%	46	100.0%	49	100.0%

			2020 2024		0004 0000	
	2019-20		2020-2021		2021-	
Ethnicity & Age Range African American, Under the age of	N	%	N	%	N	%
18	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Asian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Caucasian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, Under the age of 18	0	0.00/	0	0.00/	0	0.00/
Hispanic/Latino, Under the age of	0	0.0%	0	0.0%	U	0.0%
18	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Under the age						
of 18	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	0	0.0%	0	0.0%	0	0.0%
African American, 18-24	3	6.8%	6	13.0%	8	16.3%
American Indian/Alaskan Native,		0.00/		0.00/	0	0.00/
18-24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24 Caucasian, 18-24	1	2.3%	1	2.2%	0	0.0%
Hawaijan/Other Pacific Islander, 18-	17	38.6%	14	30.4%	9	18.4%
24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	7	15.9%	6	13.0%	11	22.4%
Two or More Races, 18-24	1	2.3%	3	6.5%	2	4.1%
Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
18-24 Total	29	65.9%	30	65.2%	30	61.2%
African American, 25-44	6	13.6%	4	8.7%	6	12.2%
American Indian/Alaskan Native,						
25-44	0	0.0%	0	0.0%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44	5	11.4%	5	10.9%	7	14.3%
Hawaiian/Other Pacific Islander, 25-		0.00/		0.00/	0	0.00/
	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	1 1	2.3%	2	4.3%	1 2	2.0%
Two or More Races, 25-44	0	2.3%	2 0	4.3%	0	4.1%
Unknown, 25-44 Total		0.0% 29.5%	13	0.0% 28.3%	16	0.0% 32.7%
African American, 45-64	13	29.3%		4.3%	10	2.0%
American Indian/Alaskan Native,	'	2.370	2	4.370	ļ	2.070
45-64	0	0.0%	0	0.0%	0	0.0%
Asian, 45-64	0	0.0%	1	2.2%	1	2.0%
Caucasian, 45-64	1	2.3%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 45-						
64	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	1	2.0%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total	2	4.5%	3	6.5%	3	6.1%
African American, 65+ American Indian/Alaskan Native,	0	0.0%	0	0.0%	0	0.0%
65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,	_		_			
65+	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	0	0.0%
Total	44	100.0%	46	100.0%	49	100.0%

**Provide narrative for analysis of program enrollment.** (Is enrollment increasing or decreasing? What are possible reasons for increase/decrease? Describe any action plans to improve or increase program enrollment.)

Recruiting efforts and personalized service to current students led to steady enrollment. The Software Development program's enrollment remained stable in spite of the Covid-19 pandemic outbreak. Although opportunities for in-person recruiting events were ceased due to gathering restrictions enforced by the state of NC, efforts to increase/maintain enrollment included an intentional focus on current and new students with phone calls, virtual office meetings, emails, and registration assistance.

#### 2023-2025 Action Items:

Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
	to increase enrollment in your program?)	results of action items?)
1	Work with the Marketing department and	Assessed by: If the campaign is successful, there will be
	WCC Recruiter on campus to target	an increase in female enrollment in the next cycle. The
	females to the field	faculty can also focus on reaching out directly to
		females who have applied for enrollment in the
		Software Development program to ensure they
		continue the admissions process and are registered.

### Outcome #2: Retention

**Action Items from Program Review:** 

Item #	Action Items: (Action item identified in the	<b>Results / Use of Results:</b> (Provide results of the action
	2021-22 program review.)	item identified. Was the action item successful? If not,
		did you want to continue this action item going
		forward? If so, please include this action item in the
		2023-2025 action items table below.)
1	Inform students of the next credential	This action item is still in progress. We will carry
	eligibility to reinforce retention. (Assessed	forward this action item in the 2023-2025 reporting.
	by: Faculty will create an advising sheet	
	which will notify students of their earned	
	credentials (certificates, diploma, or	
	degree) each semester to motivate and	
	encourage students to stay enrolled.)	

**Baseline: 42.2** % (*Average of last three years – 2018-19; 2019-20; 2020-21; program retention*)

 Standard:
 44 %

 Target:
 45 %

Fall to Fall	Retention Rate
Fall 2019 to Fall 2020	44.1%
Fall 2020 to Fall 2021	54.8%
Fall 2021 to Fall 2022	53.0%

All Levels

# Retention by Ethnicity, Gender, and Age

			Fall 202	0 to Fall	Fall 202	1 to Fall
	Fall 2019 to F	all 2020	20	21	20	22
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	1	6.7%	1	5.9%	0	0.0%
American Indian/Alaskan Native,						
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female	1	6.7%	2	11.8%	2	11.1%
Hawaiian/Other Pacific Islander,						
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	1	6.7%	2	11.8%	0	0.0%
Two or More Races, Female	0	0.0%	0	0.0%	3	16.7%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	3	20.0%	5	29.4%	5	27.8%
African American, Male	2	13.3%	3	17.6%	6	33.3%
American Indian/Alaskan Native,						
Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	1	6.7%	1	5.9%	0	0.0%
Caucasian, Male	8	53.3%	6	35.3%	4	22.2%
Hawaiian/Other Pacific Islander,						
Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	1	6.7%	1	5.9%	2	11.1%
Two or More Races, Male	0	0.0%	1	5.9%	1	5.6%
Unknown, Male	0	0.0%	0	0.0%	0	0.0%
Male Total	12	80.0%	12	70.6%	13	72.2%
Total	15	100.0%	17	100.0%	18	100.0%

	Fall 2019 to F	- N 2020		0 to Fall 21	_	1 to Fall 22
Ethnicity & Age Range	N	% %	N Zu	%	N Zu	%
African American, Under the age	IV	70	14	70	14	70
of 18	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Asian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Caucasian, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,						
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Under the age of		0.00/	0	0.00/	0	0.00/
Two or More Races, Under the	0	0.0%	0	0.0%	0	0.0%
age of 18	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	_	0.0%	0	0.0%	0	0.0%
			-			
African American, 18-24 American Indian/Alaskan Native,	1	6.7%	3	17.6%	4	22.2%
18-24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24	1	6.7%	1	5.9%	0	0.0%
Caucasian, 18-24	6	40.0%	6	35.3%	3	16.7%
Hawaiian/Other Pacific Islander,	0	40.076	O	33.370	3	10.7 70
18-24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	2	13.3%	2	11.8%	5	27.8%
Two or More Races, 18-24	0	0.0%	1	5.9%	0	0.0%
Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
18-24 Total		66.7%	13	76.5%	12	66.7%
African American, 25-44	10	6.7%	1	5.9%	2	11.1%
American Indian/Alaskan Native,	'	0.7 70	ı	3.970	2	11.170
25-44	0	0.0%	0	0.0%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44	3	20.0%	2	11.8%	3	16.7%
Hawaiian/Other Pacific Islander,		20.070	-	11.070	Ŭ	10.170
25-44	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	0	0.0%	1	5.9%	0	0.0%
Two or More Races, 25-44	0	0.0%	0	0.0%	1	5.6%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	4	26.7%	4	23.5%	6	33.3%
African American, 45-64	1	6.7%	0	0.0%	0	0.0%
American Indian/Alaskan Native,		011.70	· ·	0.070		0.070
45-64	0	0.0%	0	0.0%	0	0.0%
Asian, 45-64	0	0.0%	0	0.0%	0	0.0%
Caucasian, 45-64	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,						
45-64	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total	1	6.7%	0	0.0%	0	0.0%
African American, 65+	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native,						
65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander,						
65+	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	0	0.0%
Total	15	100.0%	17	100.0%	18	100.0%

**Provide narrative for analysis of program retention data.** (Based on the data, provide a narrative of your analysis of retention. Indicate factors that may have affected your retention. State any changes you plan to make to improve retention.)

The Software Development program saw an increase in retention post-pandemic. The program offers multiple delivery modalities (hybrid, evening, online) to meet student needs. Faculty continue to strive for increased retention through multiple means such as early alerts, referral to the academic skills center and increased advising efforts.

## 2023-2025 Action Items:

	, tetter items.	
Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
	to increase program retention?)	results of action items?)
1	Inform students of the next credential	Assessed by: Faculty will create an advising sheet which
	eligibility to reinforce retention.	will notify students of their earned credentials
		(certificates, diploma, or degree) each semester to
		motivate and encourage students to stay enrolled.

# Outcome #3: Completers (unduplicated by highest level of attainment)

**Action Items from Program Review:** 

Item #	Action Items: (Action item identified in the 2021-22 program review.)	Results / Use of Results: (Provide results of the action item identified. Was the action item successful? If not, did you want to continue this action item going forward? If so, please include this action item in the 2023-2025 action items table below.)
1	Continue providing excellent customer service to retain and recruit students (Assessed by: Fall and Spring graduate data)	The Software Development program experienced a 45.45 % increase in the number of completers in the 2021-2022 Graduation Year from the previous 2020-2021 Graduation year. While the number of completers in the 2022-2023 Graduation Year declined from 16 to 14, it was still up 27.27% from the year 2020-2021 Graduation Year cycle.
2	Verify student performance in classes (Assessed by: Faculty will track student progress and contact students who need additional assistance)	Still in progress

**Baseline:** 13 # (Average of total completers for the last three years – 2019-20; 2020-21; 2021-22)

Standard: 14 #
Target: 15 #

Number of Completers (unduplicated) – Graduation Year – Summer, Fall, Spring					
Graduation Year Total Completers					
2020-2021	11				
2021-2022	16				
2022-2023	14				

All Levels

# Completers by Ethnicity, Gender, and Age

	2020-2021		2021-2022		2022-2023	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female American Indian/Alaskan Native,	1	9.1%	2	12.5%	0	0.0%
Female	0	0.0%	0	0.0%	0	0.0%
Asian, Female	0	0.0%	0	0.0%	0	0.0%
Caucasian, Female Hawaiian/Other Pacific Islander,	1	9.1%	0	0.0%	2	14.3%
Female	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Female	0	0.0%	1	6.3%	1	7.1%
Two or More Races, Female	0	0.0%	0	0.0%	0	0.0%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	2	18.2%	3	18.8%	3	21.4%
African American, Male	2	18.2%	6	37.5%	5	35.7%
American Indian/Alaskan Native, Male	0	0.0%	0	0.0%	0	0.0%
Asian, Male	1	9.1%	1	6.3%	0	0.0%
Caucasian, Male	6	54.5%	4	25.0%	2	14.3%
Hawaiian/Other Pacific Islander, Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	0	0.0%	1	6.3%	3	21.4%
Two or More Races, Male	0	0.0%	1	6.3%	1	7.1%
Unknown, Male	0	0.0%	0	0.0%	0	0.0%
Male Total	9	81.8%	13	81.3%	11	78.6%
Total	11	100.0%	16	100.0%	14	100.0%

Ethnicity & Age Range Table African American, Under the age of 18 African American, Under the age of 18 American Indian/Alaskan Native, Under the age of 18 0 0.0% 0 0.0% 0 0.0% Caucasian, Under the age of 18 0 0.0% 0 0.0% 0 0.0% Caucasian, Under the age of 18 Caucasian, Under th							
African American, Under the age of 18 American Indiani/Alaskan Native, Under the age of 18 0 0.0% 0		2020	-2021	2021-	-2022	2022-	-2023
18	, , ,	Ν	%	Ν	%	Ν	%
American Indian/Alaskan Native, Under the age of 18	_	0	0.00/	0	0.00/	0	0.00/
Under the age of 18 Asian, Under the age of 18 Caucasian, 18-24 Caucasian, 18-34 Caucasian, 18-35 Caucasian, 18-36 Cauc	1.7	0	0.0%	0	0.0%	0	0.0%
Asian, Under the age of 18 Caucasian, Under the age of 18 Cauc	•	0	0.0%	0	0.0%	0	0.0%
Caucasian, Under the age of 18 Hawaiian/Other Pacific Islander, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Under th	_	-		-			
Hawaiian/Other Pacific Islander, Under the age of 18	1	_		-		_	
Hispanic/Latino, Under the age of 18 Two or More Races, Under the age of 18 Two or More Races, Under the age of 18 Unknown, Under the age of 18 Total Under the age of 18 Under the age of 18 Total Under the age of 18 Under the age of 18 Total Under the age of 18 Under the ag		· ·	0.075	· ·	0.070	· ·	0.070
Two or More Races, Under the age of 18	Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Two or More Races, Under the age of 18							
18	,	0	0.0%	0	0.0%	0	0.0%
Unknown, Under the age of 18  Under the age of 18 Total  Under the age of 18 Total  Under the age of 18 Total  O 0.0%  Inder the age of 18 Total  O 0.0%  Inder the age of 18 Total  O 0.0%  O 0.0%  O 0.0%  O 0.0%  O 0.0%  Inder the age of 18 Total  O 0.0%  Inder the age of 18 Total  O 0.0%  Inder the age of 18 Total  O 0.0%  Inder the age of 18 Total  O 0.0%		0	0.00/	0	0.00/	0	0.00/
Under the age of 18 Total 0 0.0% 0 0.0% 0 0.0% 1 7.1% African American, 18-24 0 0.0% 3 18.8% 1 7.1% American Indian/Alaskan Native, 18-24 1 9.1% 1 6.3% 0 0.0% 0.0% Asian, 18-24 1 9.1% 1 6.3% 0 0.0% 0.0% Asian, 18-24 1 9.1% 1 6.3% 0 0.0% 0.0% Caucasian, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14.3% 14.8panic/Latino, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14.3% 14.8panic/Latino, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0% 14.2pm 14.3pm 14.2pm 14.2p	'-	_		-		_	
African American, 18-24 American Indian/Alaskan Native, 18-24 Asian, 1				-			
American Indian/Alaskan Native, 18-24 24 0 0 0.0% 0 0.0% 0 0.0% 0 0.0% Asian, 18-24 1 0 0.0% 0 0.0% 0 0.0% Caucasian, 18-24 4 36.4% 2 12.5% 2 14.3% Hawaiian/Other Pacific Islander, 18-24 Hispanic/Latino, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0% Unknown, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0%  African American, 25-44 American Indian/Alaskan Native, 45-64 American Indian/Alaskan Native, 45-64 African American, 45-64 American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% African American, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0%							
24 Asian, 18-24 Caucasian, 18-24 Hawaiian/Other Pacific Islander, 18- 24 Howning Town More Races, 25-44 Caucasian, 45-64 Cauc	ŕ	U	0.0%	3	10.0%	ı	7.1%
Caucasian, 18-24 Hawaiian/Other Pacific Islander, 18-24 Hispanic/Latino, 18-24 O 0,0% 0 0,0% 0 0,0% 0 0,0% Hispanic/Latino, 18-24 O 0,0% 0 0,0% 0 0,0% 0 0,0% Unknown, 18-24 O 0,0% 0 0,0% 0 0,0% 0 0,0% Unknown, 18-24 O 0,0% 0 0,0% 0 0,0% 0 0,0% African American, 25-44 American Indian/Alaskan Native, 25-44 Awaiian/Other Pacific Islander, 25-44 Hispanic/Latino, 25-44 O 0,0% 0 0,0% 0 0,0% 0 0,0% Caucasian, 25-44 O 0,0% 0 0,0% 0 0,0% 0 0,0% Caucasian, 25-44 Hawaiian/Other Pacific Islander, 25-44 O 0,0% 0 0,0% 0 0,0% 0 0,0% Caucasian, 25-44 Caucasian, 25-44 O 0,0% 0 0,0% 0 0,0% 1 7,1% Two or More Races, 25-44 O 0,0% 0 0,0% 0 0,0% 1 7,1% Unknown, 25-44 O 0,0% 0 0,0% 0 0,0% 1 7,1% African American, 45-64 American Indian/Alaskan Native, 45-64 Hawaiian/Other Pacific Islander, 45-64 Two or More Races, 45-64 O 0,0% 0 0,0% 0 0,0% 0 0,0% African American, 45-64 Two or More Races, 45-64 O 0,0% 0 0,0% 0 0,0% 0 0,0% African American, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African American, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African Indian/Alaskan Native, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African American, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African Indian/Alaskan Native, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African Indian/Alaskan Native, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African Indian/Alaskan Native, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% African Indian/Alaskan Native, 65+ O 0,0% 0 0,0% 0 0,0% 0 0,0% O 0,0% O 0,0% 0 0,0% 0 0,0% O 0,0% 0 0,0% O 0,0% 0 0,0% O 0,0% 0 0,0% O 0,0% 0 0,0%	•	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 18-24  0 0.0% 0 0.0% 0 0.0% 0 0.0%  Two or More Races, 18-24 0 0.0% 0 0.0% 0 0.0%  18-24 Total 5 45.5% 8 50.0% 6 42.9%  African American, 25-44 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 1 7.1%  Two or More Races, 25-44 0 0.0% 0 0.0% 1 7.1%  Two or More Races, 25-44 0 0.0% 0 0.0% 1 7.1%  African American, 45-64 0 0.0% 0 0.0% 1 7.1%  American Indian/Alaskan Native, 45-64 0 0.0% 0 0.0% 0 0.0%  African American, 45-64 0 0.0% 0 0.0% 0 0.0%  Asian, 65-64 0 0.0% 0 0.0%	Asian, 18-24	1	9.1%	1	6.3%	0	0.0%
Hawaiian/Other Pacific Islander, 18-24  0 0.0% 0 0.0% 0 0.0% 0 0.0%  Two or More Races, 18-24 0 0.0% 0 0.0% 0 0.0%  18-24 Total 5 45.5% 8 50.0% 6 42.9%  African American, 25-44 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 25-44 0 0.0% 0 0.0% 0 0.0% 1 7.1%  Two or More Races, 25-44 0 0.0% 0 0.0% 1 7.1%  Two or More Races, 25-44 0 0.0% 0 0.0% 1 7.1%  African American, 45-64 0 0.0% 0 0.0% 1 7.1%  African American, 45-64 0 0.0% 0 0.0% 1 7.1%  American Indian/Alaskan Native, 45-64  Hawaiian/Other Pacific Islander, 45-64  Two or More Races, 25-44 0 0.0% 0 0.0% 1 7.1%  African American, 45-64 0 0.0% 0 0.0% 0 0.0%  Asian, 45-64 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 45-64 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 45-64 0 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 45-64 0 0.0% 0 0.0% 0 0.0%  Asian, 65-64 0 0.0% 0 0.0%	Caucasian, 18-24	4	36.4%	2	12.5%	2	14.3%
Hispanic/Latino, 18-24 Two or More Races, 18-24 Unknown, 18-24 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% 0 0.0% African American, 25-44 American Indian/Alaskan Native, 25-44 Hawaiian/Other Pacific Islander, 45-64 American Indian/Alaskan Native, 45-64 Two or More Races, 45-64 Unknown, 45-64 Hawaiian/Other Pacific Islander, 45-64 Two or More Races, 45-64 Unknown, 45-64 Hawaiian/Other Pacific Islander, 45-64 American Indian/Alaskan Native, 45-64 American Indian/Alaskan Native, 45-64 Hawaiian/Other Pacific Islander, 45-64 American Indian/Alaskan Native, 45-64 Asian, 65+ African American, 65+ African American, 65+ Asian, 6	Hawaiian/Other Pacific Islander, 18-						
Two or More Races, 18-24  Unknown, 18-24  18-24 Total  5	24	0	0.0%	0	0.0%	0	0.0%
Unknown, 18-24	Hispanic/Latino, 18-24	0	0.0%	2	12.5%	3	21.4%
18-24 Total   5   45.5%   8   50.0%   6   42.9%	Two or More Races, 18-24	0	0.0%	0	0.0%	0	0.0%
African American, 25-44 American Indian/Alaskan Native, 25-44 O 0.0% 0 0.0% 0 0.0% 0 0.0% Asian, 25-44 0 0.0% 0 0.0% 0 0.0% Caucasian, 25-44 0 0.0% 0 0.0% 2 14.3% Hawaiian/Other Pacific Islander, 25-44 Two or More Races, 25-44 0 0.0% 0 0.0% 0 0.0% 1 7.1% Unknown, 25-44 0 0.0% 0 0.0% 1 7.1% Unknown, 25-44 0 0.0% 0 0.0% 1 7.1% African American, 45-64 0 0.0% 0 0.0% 0 0.0% Asian, 45-64 0 0.0% 0 0.0% 0 0.0% 0 0.0% Caucasian, 45-64 0 0.0% 0 0.0% 0 0.0% Asian, 45-64 0 0.0% 0 0.0% 0 0.0% Caucasian, 45-64 0 0.0% 0 0.0% 0 0.0% Caucasian, 45-64 0 0.0% 0 0.0% 0 0.0% Caucasian, 45-64 0 0.0% 0 0.0% 0 0.0% Asian, 45-64 0 0.0% 0 0.0% 0 0.0% Caucasian, 45-64 0 0.0% 0 0.0% 0 0.0% Asian, 45-64 0 0.0% 0 0.0% 0 0.0% African American, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% Asian, 65+ 0 0.0% 0 0.0% 0 0.0% Asian, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0% American Indian/Alaskan Native, 65+ 0 0.0% 0 0.0% 0 0.0% 0 0.0%	Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
American Indian/Alaskan Native, 25-44  Asian, 25-44  0 0.0% 0 0.0% 0 0.0% 0 0.0%  Caucasian, 25-44  1 0 0.0% 0 0.0% 0 0.0%  Caucasian, 25-44  Alawaiian/Other Pacific Islander, 25-44  0 0.0% 0 0.0% 0 0.0%  Hispanic/Latino, 25-44  0 0.0% 0 0.0% 0 0.0%  Two or More Races, 25-44  0 0.0% 0 0.0% 0 0.0%  1 7.1%  Two or More Races, 25-44  0 0.0% 0 0.0%  1 7.1%  Two or More Races, 25-44  0 0.0% 0 0.0%  25-44 Total 0 0.0%  African American, 45-64  3 27.3% 3 18.8% 1 7.19  American Indian/Alaskan Native, 45-64  0 0.0% 0 0.0% 0 0.0%  Caucasian, 45-64  1 0 0.0% 0 0.0%  Caucasian, 45-64  1 0 0.0% 0 0.0%  Caucasian, 45-64  0 0.0% 0 0.0%  African American, 45-64  0 0.0% 0 0.0%  Caucasian, 45-64  0 0.0% 0 0.0%  Caucasian, 45-64  0 0.0% 0 0.0%  Caucasian, 45-64  0 0.0% 0 0.0%  O 0.0%  Two or More Races, 45-64  0 0.0%	18-24 Total	5	45.5%	8	50.0%	6	42.9%
44         0         0.0%         0         0.0%         0         0.0%           Asian, 25-44         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 25-44         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 25-44         0         0.0%         0         0.0%         1         7.1%           Two or More Races, 25-44         0         0.0%         0         0.0%         1         7.1%           Unknown, 25-44         0         0.0%         0         0.0%         1         7.1%           Unknown, 25-44         0         0.0%         0         0.0%         0         0.0%         0         0.0%           African American, 45-64         3         27.3%         3         18.8%         1         7.1%           American Indian/Alaskan Native, 45-64         0         0.0%         0         0.0%         0         0.0%           Alawaiian/Other Pacific Islander, 45-64         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 45-64         0         0.0%         0         0.0%         0         0.0%	, ·	0	0.0%	0	0.0%	3	21.4%
Asian, 25-44  Caucasian, 25-44  Caucasian, 25-44  Hawaiian/Other Pacific Islander, 25-44  Coucasian, 45-64  Caucasian, 45-64  Coucasian, 45-64  Caucasian, 45-64  Caucasian, 45-64  Caucasian, 45-64  Caucasian, 45-64  Coucasian, 65+  Coucasian, 65+	1						
Caucasian, 25-44 Hawaiian/Other Pacific Islander, 25- 44 Hispanic/Latino, 25-44 Two or More Races, 25-44 O 0.0% O 0.0% O 0.0% O 0.0% I 7.1% One More Races, 25-44 O 0.0% O		_		-		_	
Hawaiian/Other Pacific Islander, 25-44  Hispanic/Latino, 25-44  O 0.0% 0 0.0% 1 7.1%  Two or More Races, 25-44  O 0.0% 0 0.0% 1 7.1%  Unknown, 25-44  O 0.0% 0 0.0% 1 7.1%  Inknown, 25-44  O 0.0% 0 0.0% 0 0.0%  African American, 45-64  American Indian/Alaskan Native, 45-64  O 0.0% 0 0.0% 0 0.0% 0 0.0%  Asian, 45-64  O 0.0% 0 0.0% 0 0.0% 0 0.0%  Caucasian, 45-64  O 0.0% 0 0.0% 0 0.0%  Hispanic/Latino, 45-64  O 0.0% 0 0.0% 0 0.0%  O 0.0%  Two or More Races, 45-64  O 0.0% 0 0.0% 0 0.0%  Inknown, 45-64  O 0.0% 0 0.0%  O 0.0%  O 0.0%  African American, 45-64  O 0.0% 0 0.0%  O 0.0%  Two or More Races, 45-64  O 0.0% 0 0.0%  O 0.0%  African American, 65+  O 0.0% 0 0.0%  O 0.0%  American Indian/Alaskan Native, 65+  O 0.0% 0 0.0%  American Indian/Alaskan Native, 65+  O 0.0% 0 0.0%  American Indian/Alaskan Native, 65+  O 0.0%  O 0.0%  American Indian/Alaskan Native, 65+  O 0.0%  O 0.0%	· · · · · · · · · · · · · · · · · · ·	-		-		_	
44         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 25-44         0         0.0%         0         0.0%         1         7.1%           Two or More Races, 25-44         0         0.0%         0         0.0%         1         7.1%           Unknown, 25-44         0         0.0%         0         0.0%         0         0.0%           African American, 45-64         0         0.0%         0         0.0%         7         50.0%           African American, 45-64         3         27.3%         3         18.8%         1         7.1%           American Indian/Alaskan Native, 45-64         0         0.0%         0         0.0%         0         0.0%           Caucasian, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Unknown, 45-64         0         0.0%         0	1	0	0.0%	0	0.0%	2	14.3%
Hispanic/Latino, 25-44	,	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 25-44 Unknown, 25-45 Unknown, 25		_		-			
Unknown, 25-44	· '	-		-		-	
25-44 Total         0         0.0%         0         0.0%         7         50.0%           African American, 45-64 American Indian/Alaskan Native, 45-64 G4         3         27.3%         3         18.8%         1         7.1%           Asian, 45-64 Caucasian, 45-64         0         0.0%         0         0.0%         0         0.0%           Caucasian, 45-64 Hawaiian/Other Pacific Islander, 45-64 Hispanic/Latino, 45-64         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 45-64 Unknown, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           African American, 65+         0         0.0%         0 <t< td=""><td>· ·</td><td>_</td><td></td><td>-</td><td></td><td>-</td><td></td></t<>	· ·	_		-		-	
African American, 45-64 American Indian/Alaskan Native, 45-64 Asian, 45-64 Caucasian, 45-64				-			
American Indian/Alaskan Native, 45-64 Asian, 45-64 Caucasian, 45-64 Hawaiian/Other Pacific Islander, 45-64 Unknown, 45-64  African American, 65+  American Indian/Alaskan Native, 65+ Caucasian, 65+ Cauc				-		-	
64	•	O	27.070	Ü	10.070	'	7.170
Caucasian, 45-64         3         27.3%         4         25.0%         0         0.0%           Hawaiian/Other Pacific Islander, 45-64         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 45-64         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 45-64         0         0.0%         1         6.3%         0         0.0%           Unknown, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           African American, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Asian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 65+         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0<		0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 45-64         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 45-64         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 45-64         0         0.0%         1         6.3%         0         0.0%           Unknown, 45-64         0         0.0%         0         0.0%         0         0.0%         0         0.0%           African American, 65+         0         0.0%         0         0.0%         1         7.1%           American Indian/Alaskan Native, 65+         0         0.0%         0         0.0%         0         0.0%           Asian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%	Asian, 45-64	0	0.0%	0	0.0%	0	0.0%
64         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 45-64         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 45-64         0         0.0%         1         6.3%         0         0.0%           Unknown, 45-64         0         0.0%         0         0.0%         0         0.0%           45-64 Total         6         54.5%         8         50.0%         1         7.1%           African American, 65+         0         0.0%         0         0.0%         0         0.0%           American Indian/Alaskan Native, 65+         0         0.0%         0         0.0%         0         0.0%           Asian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0         0.0%         0         0.0%	Caucasian, 45-64	3	27.3%	4	25.0%	0	0.0%
Hispanic/Latino, 45-64 Two or More Races, 45-64 Unknown, 45-64  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  African American, 65+  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  American Indian/Alaskan Native, 65+  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  0 0.0%  Asian, 65+  0 0.0%	•						
Two or More Races, 45-64		0		0		0	0.0%
Unknown, 45-64         0         0.0%         0         0.0%         0         0.0%           African American, 65+         0         0.0%         0         0.0%         1         7.1%           American Indian/Alaskan Native, 65+         0         0.0%         0         0.0%         0         0.0%           Asian, 65+         0         0.0%         0         0.0%         0         0.0%           Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 65+         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0         0.0%         0         0.0%         0         0.0%           Unknown, 65+         0         0.0%         0         0.0%         0         0.0%           65+ Total         0         0.0%         0         0.0%         0         0.0%	' ·	0		0		0	0.0%
45-64 Total         6         54.5%         8         50.0%         1         7.1%           African American, 65+         0         0.0%         0         0.0%         0         0.0%           American Indian/Alaskan Native, 65+         0         0.0%         0         0.0%         0         0.0%           Asian, 65+         0         0.0%         0         0.0%         0         0.0%           Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 65+         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0         0.0%         0         0.0%         0         0.0%           Unknown, 65+         0         0.0%         0         0.0%         0         0.0%           65+ Total         0         0.0%         0         0.0%         0         0.0%	Two or More Races, 45-64	0				0	0.0%
African American, 65+       0       0.0%       0       0.0%       0       0.0%         American Indian/Alaskan Native, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Asian, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Caucasian, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Hawaiian/Other Pacific Islander, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Hispanic/Latino, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Two or More Races, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Unknown, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%	· · · · · · · · · · · · · · · · · · ·		0.0%			0	0.0%
American Indian/Alaskan Native, 65+       0       0.0%       0       0.0%       0       0.0%         Asian, 65+       0       0.0%       0       0.0%       0       0.0%       0         Caucasian, 65+       0       0.0%       0       0.0%       0       0.0%       0         Hawaiian/Other Pacific Islander, 65+       0       0.0%       0       0.0%       0       0.0%         Hispanic/Latino, 65+       0       0.0%       0       0.0%       0       0.0%         Two or More Races, 65+       0       0.0%       0       0.0%       0       0.0%         Unknown, 65+       0       0.0%       0       0.0%       0       0.0%         65+ Total       0       0.0%       0       0.0%       0       0.0%							
Asian, 65+ Caucasian, 65+ 0 0.0%	African American, 65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+ Caucasian, 65+ 0 0.0%	American Indian/Alaskan Native 65±	0	0.00/	0	0.00/	0	0.00/
Caucasian, 65+         0         0.0%         0         0.0%         0         0.0%           Hawaiian/Other Pacific Islander, 65+         0         0.0%         0         0.0%         0         0.0%           Hispanic/Latino, 65+         0         0.0%         0         0.0%         0         0.0%           Two or More Races, 65+         0         0.0%         0         0.0%         0         0.0%           Unknown, 65+         0         0.0%         0         0.0%         0         0.0%           65+ Total         0         0.0%         0         0.0%         0         0.0%	·						
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Hispanic/Latino, 65+       0       0.0%       0       0.0%       0       0.0%         Two or More Races, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Unknown, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         65+ Total       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Gadoasian, oo'	U	0.070	U	0.070	U	0.070
Hispanic/Latino, 65+       0       0.0%       0       0.0%       0       0.0%         Two or More Races, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         Unknown, 65+       0       0.0%       0       0.0%       0       0.0%       0       0.0%         65+ Total       0       0.0%       0       0.0%       0       0.0%       0       0.0%	Hawaiian/Other Pacific Islander, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+     0     0.0%     0     0.0%     0     0.0%       Unknown, 65+     0     0.0%     0     0.0%     0     0.0%       65+ Total     0     0.0%     0     0.0%     0     0.0%	Hispanic/Latino, 65+						
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65+ Total 0 0.0% 0 0.0% 0 0.0%	· ·	0		0		0	
	· · · · · · · · · · · · · · · · · · ·			0		0	
	Total	11	100.0%	16	100.0%	14	

**Provide narrative for analysis of completers.** (Based on the data, provide a narrative of your analysis of completions. Indicate factors that may have affected your completions. How might you increase the number of completers in your program?)

The Software program did not take an immediate hit from COVID-19. There was a delayed effect which caused our completion rate to experience a slight decrease in 2022-2023. Other factors for non-completer students include employment-related changes, relocation, and loss of financial aid.

#### 2023-2025 Action Items:

Item	Action Items (What actions can be taken to increase student completion in your program?)	Assessment of Action Items (How will you assess the results of action items?)
1	Implement Instructor checkpoints to verify student performance in classes	Assessed by: Faculty will continue to track and follow up on student alerts and reach out to students who are in danger of failing courses to advise on resources available.

#### **Approvals**

- 1. Using DocuSign (electronic signature), the Office of Institutional Effectiveness (IE) will review and approve the Program/Service Outcome Assessment when completed by the responsible program/service personnel.
- 2. Using DocuSign (electronic signature), appropriate Department Chair, Division Dean, Director, and/or AVP is asked to read and approve the Program/Service Outcome Assessment.

IE Acceptance / Date:	Dorothy Moore		10/19/2023
Department Chair, Dean,	Director, and/or AVP / Date:	Jennifer tyndall	Tracy M. Schmeltzer
, ,	, , , , -	10/18/2023	10/19/2023