Program Outcomes Assessment Follow-Up 2023-2024 Program Outcome (PO) Year End Reporting Form

In response to SACSCOC 8.2, "The institution identifies expected outcomes, assesses the extent to which it achieves these outcomes, and provides evidence of seeking improvement based on analysis of the results ..."

Name of Program: Transitional Programs for College and Career

Outcome #1: Enrollment (unduplicated)

Action Items from 2022-23 Program Outcome Year-End Report:

Item #	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Participate in college recruitment activities	TPCC Faculty and Staff are asked to attend at least one
	and events. (Assessed by: Number of new	recruiting event each year in their annual objectives.
	student enrollment. List the types of	Wayne County Fair
	recruitment activities and events	Daffodil Festival
	attended.)	Mt. Olive Pickle Festival
		Our enrollment has been steadily rising since the
		pandemic, especially with our ESL students.

Baseline: 1211 # (Average of total enrollment for the last three years – 2019-20; 2020-21; 2021-22;)

Standard: 1250 # **Target:** 1300 #

Program Enrollment

Program Enrollment (unduplicated)					
Program Year (July - June)	Enrollment				
2021	905				
2022	1,150				
2023	1,316				

Enrollment by Ethnicity, Gender, and Age

Ethnicity & Gender Table

	2021		20	22	2023	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	180	19.9%	183	15.9%	219	16.6%
American Indian/Alaskan Native,						
Female	4	0.4%	3	0.3%	10	0.8%
Asian, Female	7	0.8%	14	1.2%	14	1.1%
Caucasian, Female	98	10.8%	115	10.0%	381	29.0%
Hawaiian/Other Pacific Islander,						
Female	3	0.3%	2	0.2%	0	0.0%
Hispanic/Latino, Female	281	31.0%	332	28.9%	26	2.0%
Two or More Races, Female	3	0.3%	2	0.2%	4	0.3%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	576	63.6%	651	56.6%	654	49.7%
African American, Male	106	11.7%	153	13.3%	282	21.4%
American Indian/Alaskan Native,						
Male	0	0.0%	6	0.5%	11	0.8%
Asian, Male	4	0.4%	7	0.6%	5	0.4%
Caucasian, Male	70	7.7%	110	9.6%	340	25.8%
Hawaiian/Other Pacific Islander,						
Male	0	0.0%	0	0.0%	1	0.1%
Hispanic/Latino, Male	147	16.2%	220	19.1%	21	1.6%
Two or More Races, Male	2	0.2%	3	0.3%	2	0.2%
Unknown, Male	0	0.0%	0	0.0%	0	0.0%
Male Total	329	36.4%	499	43.4%	662	50.3%
Total	905	100.0%	1,150	100.0%	1,316	100.0%

Ethnicity & Age Range Table

	2021	0/		22	20	
Ethnicity & Age Range African American, Under the age of	N	%	N	%	N	%
18	55	6.1%	58	5.0%	77	5.9%
American Indian/Alaskan Native, Under the age of 18	0	0.0%	3	0.3%	1	0.1%
Asian, Under the age of 18	0	0.0%	3	0.3%	1	0.1%
Caucasian, Under the age of 18	50	5.5%	58	5.0%	88	6.7%
Hawaiian/Other Pacific Islander,						
Under the age of 18 Hispanic/Latino, Under the age of	0	0.0%	0	0.0%	0	0.0%
18 Two or More Races, Under the age	31	3.4%	49	4.3%	1	0.1%
of 18	1	0.1%	2	0.2%	1	0.1%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	137	15.1%	173	15.0%	169	12.8%
African American, 18-24 American Indian/Alaskan Native,	69	7.6%	97	8.4%	128	9.7%
18-24	0	0.0%	1	0.1%	6	0.5%
Asian, 18-24	1	0.1%	1	0.1%	3	0.2%
Caucasian, 18-24	53	5.9%	74	6.4%	182	13.8%
Hawaiian/Other Pacific Islander, 18- 24	2	0.2%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	71	7.8%	108	9.4%	6	0.5%
Two or More Races, 18-24	4	0.4%	2	0.2%	1	0.1%
Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
18-24 Total	200	22.1%	283	24.6%	326	24.8%
African American, 25-44 American Indian/Alaskan Native,	132	14.6%	131	11.4%	216	16.4%
25-44	3	0.3%	5	0.4%	12	0.9%
Asian, 25-44	5	0.6%	10	0.9%	9	0.7%
Caucasian, 25-44	52	5.7%	74	6.4%	318	24.2%
Hawaiian/Other Pacific Islander, 25-						
44	1	0.1%	1	0.1%	0	0.0%
Hispanic/Latino, 25-44	250	27.6%	293	25.5%	22	1.7%
Two or More Races, 25-44	0	0.0%	0	0.0%	4	0.3%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	443	49.0%	514	44.7%	581	44.1%
African American, 45-64 American Indian/Alaskan Native,	30	3.3%	50	4.3%	61	4.6%
45-64	1	0.1%	0	0.0%	2	0.2%
Asian, 45-64	5	0.6%	7	0.6%	2	0.2%
Caucasian, 45-64 Hawaiian/Other Pacific Islander, 45-	13	1.4%	19	1.7%	112	8.5%
64	0	0.0%	1	0.1%	1	0.1%
Hispanic/Latino, 45-64	76	8.4%	102	8.9%	18	1.4%
Two or More Races, 45-64	0	0.0%	1	0.1%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total	125	13.8%	180	15.7%	196	14.9%
African American, 65+	0	0.0%	0	0.0%	19	1.4%
American Indian/Alaskan Native,						
65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	4	0.3%
Caucasian, 65+	0	0.0%	0	0.0%	21	1.6%
Hawaiian/Other Pacific Islander,	0	0.00/	0	0.00/	0	0.00/
65+ Hispanic/Latino, 65+	0 0	0.0% 0.0%	0	0.0% 0.0%	0	0.0% 0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	44	3.3%
Total	905	100.0%	1,150	100.0%	1,316	100.0%
Total	000	100.070	1, 100	100.070	1,010	100.070

Provide narrative for analysis of program enrollment. (Is enrollment increasing or decreasing? What are possible reasons for increase/decrease? Describe any action plans to improve or increase program enrollment.)

TPCC enrollment is increasing every semester. The primary increase is in our ESL population. We have a large number of students in the ESL orientations twice a month.

2024-2025 Action Items:

Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
	to increase enrollment in your program?)	results of action items?)
1	Participate in college recruitment activities	Increase in enrollment.
	and events.	

Outcome #2: Retention

Action Items from 2022-23 Program Outcome Year-End Report:

Item #	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Continue diversity in offering classes.	Our retention rate for 2023/24 is 87.7%. We offer in-
	(Assessed by: Retention percentage. Track	person classes for AHS and HSE, virtual and in person
	the method of instruction and review	classes for ESL and Edgenuity online for AHS and HSE.
	success and retention.)	

Baseline: 79.0 % (*Average of last three years – 2019-20; 2020-21; 2021-22;*)

 Standard:
 82 %

 Target:
 84 %

Program Year (July – June)	Retention Rate
2022	80.4%
2023	83.4%
	87.5%

Retention by Ethnicity, Gender, and Age

Ethnicity & Gender Table

	2022		20	23	20	24
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	135	14.6%	172	15.7%	274	20.1%
American Indian/Alaskan Native,						
Female	2	0.2%	6	0.5%	1	0.1%
Asian, Female	13	1.4%	12	1.1%	7	0.5%
Caucasian, Female	93	10.1%	318	29.0%	204	14.9%
Hawaiian/Other Pacific Islander,						
Female	2	0.2%	0	0.0%	0	0.0%
Hispanic/Latino, Female	277	29.9%	14	1.3%	158	11.6%
Two or More Races, Female	1	0.1%	2	0.2%	10	0.7%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	523	56.5%	524	47.8%	654	47.9%
African American, Male	130	14.1%	236	21.5%	316	23.2%
American Indian/Alaskan Native,						
Male	5	0.5%	10	0.9%	12	0.9%
Asian, Male	7	0.8%	5	0.5%	3	0.2%
Caucasian, Male	87	9.4%	300	27.3%	239	17.5%
Hawaiian/Other Pacific Islander,						
Male	0	0.0%	1	0.1%	0	0.0%
Hispanic/Latino, Male	172	18.6%	19	1.7%	131	9.6%
Two or More Races, Male	1	0.1%	2	0.2%	0	0.0%
Unknown, Male	0	0.0%	0	0.0%	10	0.7%
Male Total	402	43.5%	573	52.2%	711	52.1%
Total	925	100.0%	1,097	100.0%	1,365	100.0%

Ethnicity & Age Range Table

	2022			23		24
Ethnicity & Age Range African American, Under the age	N	%	N	%	N	%
of 18	49	5.3%	64	5.8%	36	2.6%
American Indian/Alaskan Native, Under the age of 18	3	0.3%	1	0.1%	0	0.0%
Asian, Under the age of 18	3	0.3%	1	0.1%	0	0.0%
Caucasian, Under the age of 18	50	5.4%	75	6.8%	27	2.0%
Hawaiian/Other Pacific Islander,			, ,			
Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Under the age of	00	2.00/	4	0.40/	45	4.40/
Two or More Races, Under the	36	3.9%	1	0.1%	15	1.1%
age of 18	1	0.1%	1	0.1%	7	0.5%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	142	15.4%	143	13.0%	85	6.2%
African American, 18-24	77	8.3%	98	8.9%	153	11.2%
American Indian/Alaskan Native,			_			
18-24	1	0.1%	5	0.5%	4	0.3%
Asian, 18-24	1	0.1%	3	0.3%	1	0.1%
Caucasian, 18-24 Hawaiian/Other Pacific Islander,	58	6.3%	155	14.1%	108	7.9%
18-24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	85	9.2%	3	0.3%	63	4.6%
Two or More Races, 18-24	1	0.1%	1	0.1%	9	0.7%
Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
18-24 Total	223	24.1%	265	24.2%	338	24.8%
African American, 25-44	103	11.1%	174	15.9%	317	23.2%
American Indian/Alaskan Native,	_		_		_	
25-44	3	0.3%	8	0.7%	5	0.4%
Asian, 25-44 Caucasian, 25-44	9 58	1.0%	8	0.7%	6 218	0.4%
Hawaiian/Other Pacific Islander,	38	6.3%	273	24.9%	218	16.0%
25-44	1	0.1%	0	0.0%	0	0.0%
Hispanic/Latino, 25-44	245	26.5%	16	1.5%	144	10.5%
Two or More Races, 25-44	0	0.0%	2	0.2%	3	0.2%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	419	45.3%	481	43.8%	693	50.8%
African American, 45-64	36	3.9%	72	6.6%	74	5.4%
American Indian/Alaskan Native, 45-64	0	0.00/	2	0.2%	4	0.30/
Asian, 45-64	7	0.0% 0.8%	5	0.2%	0	0.3% 0.0%
Caucasian, 45-64	14	1.5%	115	10.5%	88	6.4%
Hawaiian/Other Pacific Islander,		1.070	110	10.070	00	0.170
45-64	1	0.1%	1	0.1%	0	0.0%
Hispanic/Latino, 45-64	83	9.0%	13	1.2%	66	4.8%
Two or More Races, 45-64	0	0.0%	0	0.0%	0	0.0%
Unknown, 45-64	0	0.0%	0	0.0%	1	0.1%
45-64 Total	141	15.2%	208	19.0%	233	17.1%
African American, 65+	0	0.0%	0	0.0%	10	0.7%
American Indian/Alaskan Native, 65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	3	0.2%
Caucasian, 65+	0	0.0%	0	0.0%	2	0.1%
Hawaiian/Other Pacific Islander,						
65+	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	1	0.1%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	16	1.2%
Total	925	100.0%	1,097	100.0%	1,365	100.0%

Provide narrative for analysis of program retention data. (Based on the data, provide a narrative of your analysis of retention. Indicate factors that may have affected your retention. State any changes you plan to make to improve retention.)

Our retention rate is good because we offer students a variety of opportunities to attend class. We have day and evening classes, virtual classes and online classes. A student can earn their AHS diploma or study for the HSE diploma entirely online. We have an HSE class being taught in Spanish as well.

2024-2025 Action Items:

Item	Action Items (What actions can be taken	Assessment of Action Items (How will you assess the
1	to increase program retention?) Continue diversity in class offerings.	results of action items?) Student retention rate.

Outcome #3: Completers (unduplicated by highest level of attainment)

Action Items from 2022-23 Program Outcome Year-End Report:

Item #	Action Items: (Action item identified in the	Results / Use of Results: (Provide results of the action
	2022-23 program outcome year-end	item identified. Was the action item successful? If not,
	report.)	did you want to continue this action item going
		forward? If so, please include this action item in the
		2024-2025 action items table below.)
1	Increase the number of testing provided at DART and Neuse Correctional. (Assessed by: Increase in number of graduates.)	HiSET testing at DART and Neuse has increased since the pandemic, but it has been a slow process. The numbers of students at these facilities are lower than pre pandemic numbers.
2	Monitor and advise students at intervals in their coursework. (Assessed by: Advisee students and send them to services, such as counseling, academic skills center, etc.)	Students are advised during their registration process by staff and faculty.

Baseline: 57 # (*Average of total completers for the last three years* – *2019-20; 2020-21; 2021-22*)

Standard: 60 # Target: 70 #

Number of Completers (unduplicated) – Graduation Year – Summer, Fall, Spring					
Program Year (July – Total Completers					
June)					
2022	46				
2023	54				
2024	75				

Completers by Ethnicity, Gender, and Age

Ethnicity & Gender Table

	2022		2023		2024	
Ethnicity & Gender	N	%	N	%	N	%
African American, Female	8	17.4%	7	13.0%	12	16.0%
American Indian/Alaskan Native,						
Female	0	0.0%	1	1.9%	0	0.0%
Asian, Female	0	0.0%	1	1.9%	0	0.0%
Caucasian, Female	8	17.4%	13	24.1%	14	18.7%
Hawaiian/Other Pacific Islander,						
Female	1	2.2%	0	0.0%	0	0.0%
Hispanic/Latino, Female	3	6.5%	0	0.0%	3	4.0%
Two or More Races, Female	0	0.0%	0	0.0%	3	4.0%
Unknown, Female	0	0.0%	0	0.0%	0	0.0%
Female Total	20	43.5%	22	40.7%	32	42.7%
African American, Male	9	19.6%	5	9.3%	12	16.0%
American Indian/Alaskan Native, Male	0	0.0%	0	0.0%	1	1.3%
Asian, Male	0	0.0%	1	1.9%	0	0.0%
Caucasian, Male	11	23.9%	26	48.1%	22	29.3%
Hawaiian/Other Pacific Islander, Male	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, Male	6	13.0%	0	0.0%	7	9.3%
Two or More Races, Male	0	0.0%	0	0.0%	1	1.3%
Unknown, Male	0	0.0%	0	0.0%	0	0.0%
Male Total	26	56.5%	32	59.3%	43	57.3%
Total	46	100.0%	54	100.0%	75	100.0%

Ethnicity & Age Range Table

	20	22	20	23	20	24
Ethnicity & Age Range Table	N	%	N	%	N	%
African American, Under the age of 18	4	8.7%	3	5.6%	8	10.7%
American Indian/Alaskan Native,		070		0.070	, o	1011 70
Under the age of 18	0	0.0%	0	0.0%	1	1.3%
Asian, Under the age of 18	0	0.0%	1	1.9%	0	0.0%
Caucasian, Under the age of 18	5	10.9%	7	13.0%	15	20.0%
Hawaiian/Other Pacific Islander, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
onder the age of 10	Ü	0.070	o l	0.070	O	0.070
Hispanic/Latino, Under the age of 18 Two or More Races, Under the age of	0	0.0%	0	0.0%	5	6.7%
18	0	0.0%	0	0.0%	2	2.7%
Unknown, Under the age of 18	0	0.0%	0	0.0%	0	0.0%
Under the age of 18 Total	9	19.6%	11	20.4%	31	41.3%
African American, 18-24	7	15.2%	6	11.1%	7	9.3%
American Indian/Alaskan Native, 18-	0	0.00/		0.00/	0	0.00/
24 Apier 49 24	0	0.0%	0	0.0%	0	0.0%
Asian, 18-24	0	0.0%	1	1.9%	0	0.0%
Caucasian, 18-24 Hawaiian/Other Pacific Islander, 18-	7	15.2%	15	27.8%	9	12.0%
24	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 18-24	4	8.7%	0	0.0%	4	5.3%
Two or More Races, 18-24	0	0.0%	0	0.0%	2	2.7%
Unknown, 18-24	0	0.0%	0	0.0%	0	0.0%
18-24 Total	18	39.1%	22	40.7%	22	29.3%
African American, 25-44	5	10.9%	2	3.7%	9	12.0%
American Indian/Alaskan Native, 25-						
44	0	0.0%	1	1.9%	0	0.0%
Asian, 25-44	0	0.0%	0	0.0%	0	0.0%
Caucasian, 25-44	6	13.0%	17	31.5%	11	14.7%
Hawaiian/Other Pacific Islander, 25- 44	1	2 20/	0	0.00/	0	0.00/
	1 5	2.2% 10.9%	0	0.0%	0 1	0.0% 1.3%
Hispanic/Latino, 25-44 Two or More Races, 25-44	0	0.0%	0	0.0% 0.0%	0	0.0%
Unknown, 25-44	0	0.0%	0	0.0%	0	0.0%
25-44 Total	17	37.0%	20	37.0%	21	28.0%
African American, 45-64	1	2.2%	1	1.9%	0	0.0%
American Indian/Alaskan Native, 45-		2.270		1.070	Ü	0.070
64	0	0.0%	0	0.0%	0	0.0%
Asian, 45-64	0	0.0%	0	0.0%	0	0.0%
Caucasian, 45-64	1	2.2%	0	0.0%	1	1.3%
Hawaiian/Other Pacific Islander, 45- 64	•	0.00/		0.00/	0	0.00/
	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 45-64	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 45-64 Unknown, 45-64	0	0.0%	0	0.0%	0	0.0%
45-64 Total	2	0.0% 4.3%	1	0.0% 1.9%	1	0.0% 1.3%
African American, 65+	0	0.0%	0	0.0%	0	0.0%
American, 001	U	0.070	0	0.070	U	0.076
American Indian/Alaskan Native, 65+	0	0.0%	0	0.0%	0	0.0%
Asian, 65+	0	0.0%	0	0.0%	0	0.0%
Caucasian, 65+	0	0.0%	0	0.0%	0	0.0%
Hawaiian/Other Pacific Islander, 65+	0	0.0%	0	0.0%	0	0.0%
Hispanic/Latino, 65+	0	0.0%	0	0.0%	0	0.0%
Two or More Races, 65+	0	0.0%	0	0.0%	0	0.0%
Unknown, 65+	0	0.0%	0	0.0%	0	0.0%
65+ Total	0	0.0%	0	0.0%	0	0.0%
Total	46	100.0%	54	100.0%	75	100.0%

Provide narrative for analysis of completers. (Based on the data, provide a narrative of your analysis of completions. Indicate factors that may have affected your completions. How might you increase the number of completers in your program?)

As I stated above, it is a slow process to return to the number of graduates we had prior to the pandemic at DART and Neuse. Our classes are not as full, and the students do not test as high on TABE as they once did. This is a result of the inmates that are being selected to be sent to these facilities. Hopefully, over time the number of students and graduates will increase.

2024-2025 Action Items:

Item	Action Items (What actions can be taken to increase student completion in your program?)	Assessment of Action Items (How will you assess the results of action items?)
1	Increase number of graduates at Neuse and DART.	Number of graduates.

Approvals

- 1. Using DocuSign (electronic signature), the Office of Institutional Effectiveness (IE) will review and approve the Program/Service Outcome Assessment when completed by the responsible program/service personnel.
- 2. Using DocuSign (electronic signature), appropriate Department Chair, Division Dean, Director, and/or AVP is asked to read and approve the Program/Service Outcome Assessment.

Vorothy Moore	11/15/2024
r Dawson	11/15/2024
	Vorothy Moore a Dawson